

Mobile Hotspot Lending and Acceptable Use Policy

Mobile hotspots are available to Washington Public Library card holders, 18 years and older, in good standing, with a current address on file and must not owe the library any money. The patron must show their library card and a photo ID at check out.

Parents/guardians are responsible for the use of the hotspot by minors

Upon checking out a mobile hotspot, patrons will be given a mobile hotspot wifi kit. The kit consists of:

- 1 mobile wifi hotspot
- 1 charger and cable
- 1 carrying case
- Instruction case

Loan period for the device is one week with no renewals.

The late fee is \$5.00 per day, up to a maximum of \$100. Service to the mobile hotspot will be deactivated if not returned on the due date.

Any returned device must remain in the library for 24 hours before a patron, or another patron living in the same household may check it out again.

The library reserves the right to refuse lending of these devices to patrons who abuse equipment or are repeatedly late in returning the devices (3 late returns).

Do not leave the hotspot plugged in. Once it is fully charged, unplug it and let the battery run down before charging again. Patrons should return the mobile hotspot fully charged.

Mobile hotspot kits must be returned directly to the circulation desk. The device cannot be returned in the book drop. If a device is returned in the book drop, a \$25.00 fine will be assessed to the patron's record.

The library will accept holds on the hotspot. Patrons will be notified by phone only when their hold is ready for pick-up. Patrons will have 48 hours from the time of this notification call to check out the hotspot, after such time it will be released to another patron. This hold period may be extended, at the discretion of the library, due to library hours of operation.

If any part of the kit is damaged, stolen, or lost, the borrowing patron will be charged the replacement cost of the items.

Replacement costs:

- Mobile hotspot \$100
- Charger and cable \$10
- Carrying case \$5

The default settings of the mobile hotspot are not to be changed.

The device should be kept in a temperature controlled environment: DO NOT leave it in your car.

The Washington Public Library is not responsible for any information a patron accesses using a mobile hotspot or any actions they take while online.

The library is not responsible for any loss of data or information the user might encounter through their own personal devices.

If you experience any operating problems with the hotspot, please review the manual provided with the device. The library is available for limited assistance.

Using the mobile hotspot to access any online content determined to be illegal or obscene according to federal, state or municipal law will result in the revocation of hotspot borrowing privileges and potentially criminal prosecution.

Internet service relies on cell tower technology and coverage. Service outside the continental United States is prohibited; any fees associated with the outside use of this area will be the responsibility of the borrower.

I _____
(print name)

Library Card # _____

have read and agree to the stipulations in the Mobile Hotspot Lending and Acceptable Use Policy.

Signature